



Center of Excellence established in **2009**



1400 FTEs



2021	+19% Expected Growth
2020	1191 FTEs**
2019	1488 FTEs
2018	1322 FTEs +12.5%

**Dell's RSA Security spin off to a separate CoE



Scope of Service Research & product innovation, technical support, consultancy services, product development, technical consultation, project management, technical support and pre-sales and post-sales.



Countries served – **Europe, Middle East, Africa, America and Asia**



Languages supported from Egypt – **14 languages**



Moving Forward Ministry of Communications and Information Technology (MCIT) signs agreement with Dell Technologies to enhance the skills of young talents in data science, data analytics and artificial intelligence as part of the national Digital Egypt Builders Initiative.



What distinguishes Egypt, is its resilience and stable infrastructure. From facing unstable times during the revolution, to implementing “Work from Home” solutions, Dell Technologies Egypt CoE has been a leading example for demonstrating resilience and driving business continuity. The government’s investment in continuously improving the IT infrastructure over the past decade has also been a key enabler of our success and ability to continue to serve our customers without disruption.

Magued Mahmoud, Vice President & General Manager, Dell COE